August 6, 2020

Advice Letter No. NV-20-10

Ms. Breanne Potter
Commission Secretary
Public Utilities Commission of Nevada
Capital Plaza
1150 East William Street
Carson City, Nevada 89701-3109

Re: Citizens Telecommunications Company of Nevada – Tonopah Division: Nevada Frontier Residential Unlimited Voice Service

Dear Ms. Potter,

Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada (Frontier) hereby submits for filing an original of the following changes in its tariff schedule, which are attached hereto:

<table>
<thead>
<tr>
<th>P.U.C.N. Sheet No.</th>
<th>Title of Sheet</th>
<th>Canceling P.U.C.N. Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Original Sheet No. 364.85</td>
<td>Section 9</td>
<td></td>
</tr>
<tr>
<td>Original Sheet No. 364.86</td>
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</tr>
</tbody>
</table>

The purpose of this filing is to introduce the new Frontier Residential Unlimited Voice Service bundle.

Except as noted above, this filing will not increase any rate or charge, cause the withdrawal of any service, no conflict with any tariff rules or regulations.

In accordance with the Nevada Administrative Code, NAC 703.390, included is a check in the amount of $10.00 to cover the filing fee.

It is respectfully requested that this filing become effective on September 20, 2020.

Any questions or notification pertaining to this filing should be directed to me at (916) 686-3570, 1201 K Street, Suite 1980, Sacramento, CA 95814.

Respectfully Submitted,

Charles E. Born
Director, Government & External Affairs

CEB: tmr
Attachments

cc. Ernest Figueroa, Consumer Advocate
Charlie Born, hereby certifies as follows:

1. I am an authorized representative of Citizens Telecommunications Company of Nevada.

2. Pursuant to NRS 704.100(1)(f), I attest that to the best of my knowledge, information, and belief, formed after a reasonable inquiry, the proposed change in schedule does not change any rate or result in an increase in the annual gross operating revenue of Citizens Telecommunications Company of Nevada – Tonopah Division in an amount that exceeds $15,000.

I certify that the foregoing statements are true.

August 6, 2020
Date

Signature

Charlie Born
Printed Name
Draft Notice Application for Applications, Petitions and Complaints

The Commission requires a draft notice be included with all applications, petitions and complaints. See Nevada Administrative Code 703.162. Please include one copy of this form with all the above filings.

I. Include a title that describes the relief requested, or proceeding scheduled pursuant to Nevada Administrative Code (“NAC”) 703.160 (5)(a.)

Advice Letter No. NV-20-10, introduce the new Frontier Residential Unlimited Voice Service bundle.

Include the name of the applicant, complainant, petitioner, or the name of the agent for same pursuant to NAC 703.160 (5)(b).

Citizens Telecommunications Company of Nevada d/b/a Frontier Communications of Nevada (Frontier)

II. Include a paragraph with a brief description of the purpose of the filing or proceeding with an introductory statement in plain English understandable to a person of average knowledge and intelligence, that summarizes the relief requested or proceeding scheduled, AND its impact upon consumers, pursuant to NAC 704.160 (5)(c).

The purpose of this filing is to introduce the new Frontier Residential Unlimited Voice Service bundle.
III. A declaration by the applicant, petitioner, or complainant whether a consumer session is required by Nevada Revised Statute (“NRS”) 704.069 (1), NAC 703.162 (2)\(^1\)

No. For a more detailed description of the proposed filing, the Filing is available for public viewing at the offices of the Commission: 1150 East William Street, Carson City, Nevada 89701 and 101 Convention Center Drive, Suite 250, Las Vegas, Nevada 89109.

Interested and affected persons may file: 1) a comment in writing; 2) a petition for leave to intervene; or 3) a notice of intent to participate as a commenter pursuant to NAC 703.491 at either of the Commission’s offices on or before ______________.

If the draft notice pertains to a tariff filing, please include the tariff number and the section number(s) or schedule number(s) being revised.

P.U.C.N Tariff No. 1-B

Section 9

\(^1\) **NRS 704.069** Commission required to conduct consumer session for certain rate cases; **Commission required to conduct general consumer session annually in certain counties.**

1. The Commission shall conduct a consumer session to solicit comments from the public in any matter pending before the Commission pursuant to NRS 704.061 to 704.110, inclusive, in which:

   (a) A public utility has filed a general rate application, an application to recover the increased cost of purchased fuel, purchased power, or natural gas purchased for resale or an application to clear its deferred accounts; and

   (b) The changes proposed in the application will result in an increase in annual gross operating revenue, as certified by the applicant, in an amount that will exceed $50,000 or 10 percent of the applicant’s annual gross operating revenue, whichever is less.

2. In addition to the case-specific consumer sessions required by subsection 1, the Commission shall, during each calendar year, conduct at least one general consumer session in the county with the largest population in this state and at least one general consumer session in the county with the second largest population in this state. At each general consumer session, the Commission shall solicit comments from the public on issues concerning public utilities. Not later than 60 days after each general consumer session, the Commission shall submit the record from the general consumer session to the Legislative Commission.
SECTION 9

BUNDLED SERVICES
(Continued)

FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. GENERAL

The Frontier Residential Unlimited Voice Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer’s choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America. The description and pricing for this component are located in the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line
Caller ID with Name
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Call Waiting ID
Anonymous Call Rejection
Basic Voicemail
Touchtone

III. CONDITIONS

A. The bundle is available only where facilities and operating systems are available and technically feasible.

B. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.

C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Tariffed rates.

D. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.

Issued: August 6, 2020

Issued By:

Effective:

Senior Vice President
Regulatory Affairs

Advice No.: NV-20-10
SECTION 9

BUNDLED SERVICES
(Continued)

FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE (Continued)

III. CONDITIONS (Continued)

E. Customers may add or delete any features offered in the bundle without a service order charge.

F. No discounts will be given to subscribers that do not use all the features or have some features turned off.

G. The bundle is offered on a month-to-month basis.

H. The bundle will appear as a single line item on the bill.

I. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.

J. Call detail for Extended Area Service will not be displayed on the customer’s monthly telephone bill.

K. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.

IV. RATES AND CHARGES

A. All other surcharges and taxes apply and will be billed in addition to the bundle.

B. An Activation charge of $35.00 will replace the Initial Service Order and Central Office Connection Charge.

C. Frontier Residential Unlimited Voice Service is provided at the following rates:

<table>
<thead>
<tr>
<th>Monthly Rate</th>
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<td>Frontier Residential Unlimited Voice Service</td>
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