Frontier Communications LSR Order Address Validation

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Revised:
LSR Order Address Validation

Effective with the February 17, 2013 Local Release, Address Validation is now available from the LSR transaction for VFO users which may allow you to eliminate steps in your current local order processing.

LSR Order Address Validation is available for any new or supplemented LSR that requires the end user address, directly from the End User form or Resale Private Line form. In this job aid, Frontier provides step-by-step instructions on the use of this new functionality in VFO.
1. Populate the End User From with standard address fields
   a. AFT
   b. SANO
   c. SASN
   d. CITY
   e. STATE
   f. ZIP
   g. LD/LV values

2. Click the Validate Link located in Location Section Header to begin Pre-Order address validation
3. Pre-Order Address Validation Response Populates with Error Code FTRAVQ012 “CC is Required”

4. Click the Change Button
5. Populate the “CC” field on the Pre-Order Inquiry Screen and then click submit.

**Note the address fields from end user form are automatically populated."
6. If an Exact Match is found, the screen will advise, “Address Validation Successful, Exact Match Found”. Click Close and continue populating LSR for submission.
7. If there is a Partial Address Match, “PAD”, scroll through the available addresses and select radio button for the selected address and click “Use Address”.

The Selected Address will auto populate to the end user address form overwriting the previously populated address fields.
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