Wholesale Advantage DSL Product Information
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Wholesale Advantage DSL Product Information

This document provides product descriptions and methods for Wholesale Advantage DSL.

Residential Class WADSL

Speeds
Residential Class WADSL is offered in the following speeds:

- 10Mb/768Kb
- 6Mb/768Kb (where available)
- 3Mb/768Kb
- 768Kb/256Kb

Equipment
Residential Class WADSL customers receive Frontier branded DSL modems. The modems are provided as part of a self install kit. The kit includes:

- Siemens SC567 Modem
- Suttle Microfilter Pack
- Tango Installation CD (desktop software)
- USB Cable
- Ethernet Cable

A self install kit must be ordered for each Residential Class WADSL customer. The kits are ordered through http://www.frontierdslorders.com. See Job Aid WADSL CPI Ordering Tool.doc for instructions on ordering the kits. All Residential Class installs are self installs. No Frontier personnel will be dispatched to set up customer equipment.

IP Addressing
Residential Class WADSL is offered as a dynamic IP service only. Each modem on Frontier’s network is assigned an IP address when it becomes connected. With dynamic IP addressing, the IP changes every time the modem is disconnected and reconnected to the network. This type of IP addressing is used so that users do not have to manually enter any IP settings to connect to the network. End users are authenticated by username and password that are stored in the modem.
Residential Class WADSL Terms

Residential Class WADSL is only offered and billed on a Wholesale Advantage platform voice customer account. It is also offered on a 1 year term commitment. The early termination penalty is $79.

Frontier retains a 30-day money back guarantee for CLEC end users. Frontier will credit all WADSL monthly and one time charges if the service is cancelled via LSR within 30 days of service activation. All customer equipment must be returned. Frontier will send the end user a modem return kit via the CPI tool (http://www.frontierdslorders.com) See Job Aid WADSL CPI Ordering Tool.doc for instructions on modem return kit orders.

Frontier also pays CLECs a one-time bounty of $60 on 3Mb/768Kb services retained for a minimum of 60 consecutive days.

Business Class WADSL

Speeds

Business Class WADSL is offered in the following speeds:

- Dynamic IP service
  - 3Mb/1Mb
  - 6Mb/1Mb
  - 9Mb/1Mb
  - 12Mb/1Mb
- Static IP service
  - 3Mb/1Mb
  - 6Mb/1Mb
  - 9Mb/1Mb
  - 12Mb/1Mb

Equipment

Business Class WADSL customers who elect Dynamic IP service receive a Siemens SC567 business class router. Customers who elect Static IP service receive a Siemens SC762 router. All business class installations are full installs. Therefore, no equipment needs to be requested from the CPI tool. A Frontier technician will deliver and install the router on the order due date. Customers may request no installation with the option of using their own equipment.

See the Business Class WADSL Terms section for equipment fees.
IP Addressing

Business Class WADSL is offered in either static or dynamic IP configurations. Static IP addressing or a basic static subnet (/30) are included at no extra charge. A /30 subnet gives the customer one usable static IP address that may be used for applications such as:

- Web Hosting
- Email Server
- VPN
- Video Conferencing
- Point-of-sale Transactions
- Gaming

Customers may request larger blocks of static IPs. A /29 subnet gives the customer 5 usable static IPs and a /28, 13 usable. These blocks are available at an extra monthly charge.

Business Class WADSL Terms

Business Class WADSL is only offered and billed on a Wholesale Advantage platform voice customer account. It is also offered on a month-to-month rate but subject to a 1 year term commitment. The early termination penalty is $100.

There is a NRC of $299 for the router on a month-to-month agreement. There is no router fee for terms of 1, 2 or 3 years. Contract terms are offered as follows:

Dynamic IP

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<tr>
<th>Speed</th>
<th>Rate</th>
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<tbody>
<tr>
<td>12/Mb/1Mb</td>
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<td>9Mb/1Mb</td>
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<td>$20.00/mo</td>
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<tr>
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Static IP

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<td>6Mb/768Kb</td>
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<td></td>
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<tr>
<td>-------------</td>
<td>-------</td>
</tr>
<tr>
<td>3Mb/512Kb</td>
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<td>1 Year Term Credit</td>
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<td>2 Year Term Credit</td>
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<tr>
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